



GRAND HÔTEL DU GOLFE

Terms & conditions of sales

For room reservations, or enquiries please call +33 4 68 81 14 63 (8am - 10pm).
Email: contact@grandhoteldugolfe.com

ARTICLE 1: BOOKING RESERVATION

In order to guarantee your reservation, the Grand Hôtel du Golfe will require your credit card number and the expiration date

We will debit the first night of your booking. The rest of the payment should be paid, at the end of the stay.

Your reservation is guaranteed as per rates and conditions as indicated for the requested dates and period.

Extra services have to be paid upon check out.

Rates can be amended by the Grand Hôtel du Golfe if the number of person(s) accommodated is not the same as originally reserved.

These rates or conditions may not be applicable to future reservations.

ARTICLE 2: CANCELLATION FEES

If the booking is made on our website www.grandhoteldugolfe.com, for example, Phone: 04 68 81 14 73 or email: contact@grandhoteldugolfe.com, cancellations fees are:

Annulable J-7

- Zero down payment to the booking
- Zero cancellation fees, no matter what the reason for up to 7 days before arrival
- First night pick-up, 7 days before arrival (8am)

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Annulable J-1

- Zero down payment to the booking
- Zero cancellation fees, whatever the reason for it until the day before arrival (8am)
- Picking the first night, 1 day before arrival

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We are committed to refunding the entire booking:

If the taker is unable to go to the location of the rental because of the state-sponsored regulations related to the fight against Covid 19 (confinement, isolation, travel ban, etc.). This clause does not, however, apply to other grounds of impediment to the taker could invoke (closed beaches and restaurants, personal concern, etc.).

If so, the conditions of the criminal clause relating to the deposit apply. In the event of a cancellation carried out beyond that date or in the event of a non-presentation, it will be billed the customer for the entire stay.

ARTICLE 3: SHORTENED STAY

If you decide to shorten your stay you must inform Reception 48 hours in advance otherwise one night will be charged as a compensation fee.

ARTICLE 4: TAX

The rates shown include VAT. Stay tax (Price: 1.18€/adults - Free < 18 years old) will be charged during the check-out.

ARTICLE 5: CHECK IN/OUT

The rooms are available as of 2 pm. On the departure day they must be unoccupied no later than 11:30 am. The hotel closes at 10 pm. Please let us know if you plan to arrive later than this hour.

ARTICLE 6 : MODES OF PAYMENT

By securing your online reservation with a credit card, your reservation is guaranteed. All reservations made through our website must be guaranteed by a major credit card (e.g. American Express, Diners, Visa, MasterCard, JCB and Union Pay card).

ARTICLE 7 : DISLODGEEMENT

In case of exceptional event or engineering problems, the hotel will make every effort to find an alternative accomodation. The expenses of dislodgement (additional duty) will be dealt with by the hotel.

RTICLE 8 : COMPLAINT

Any complaint must be filed with the hotel-keeper before being forwarded to the quality follow-up department of the Logis Reservations Office; this must be done within a period of thirty days starting with the date of the stay.

ARTICLE 09: DATA PROCESSING AND FREEDOMS

In application of law L.78-17 of 6 January 1978 , the guest is informed that the personal information communicated to the Grand Hôtel du Golfe is the subject of computerised processing, in the absence of specific protest. The said computerised processing has been reported to the CNIL. The guest holds a standing right of access, correction or deletion to be exercised vis-à-vis the Grand Hôtel du Golfe.

ARTICLE 6: VALUABLES:
There are safety boxes in all rooms. The hotel is not responsible por any personal items stolen which were not placed in these boxes.

ARTICLE 10: CHILD REDUCTION

Children under 3 years old, accompanied by just one adult will pay the same price as for two adults.

ARTICLE 11: THE MINI-BAR

A credit card number must be given at your arrival as a guarantee for the food and beverages in the minibar. All consumption of beverages and food not declared at departure will be debited from your credit card.

La direction